

## TICKET AND ENTRY CONDITIONS 2019-20

### Definitions

1. In these Conditions:

**Authorised Person** means any of Cricket Australia and the Venue owner or hirer and their respective management, staff, officials, representative, officers and volunteers.

**Conditions** means the terms and conditions set out in this document, the Venue Regulations and the Ticket Refund Policy which are incorporated into these terms and conditions by reference, together with any amendments or updates to those documents issued by or on behalf of Cricket Australia from time to time.

**Match** means a cricket match forming part of Cricket Australia's cricket season.

**Ticket** means a ticket giving entry to a Match or part of a Match in accordance with the details specified on that ticket.

**Ticket Refund Policy** means the Cricket Australia Refund Policy as applicable to the relevant Match, as amended or updated by Cricket Australia from time to time, copies of which are available on the Cricket Australia website at [www.cricketaustralia.com.au](http://www.cricketaustralia.com.au).

**Venue** means the entire premises of a ground or stadium where a Match is scheduled to take place including all areas controlled by the Venue owner or hirer or Cricket Australia and all entrance and exit gates as well as all other official installations and areas.

**Venue Regulations** any terms of entry into the Venue prescribed by the Venue hirer or owner to the extent those terms of entry do not conflict with the conditions set out in this document.

### Application of these Conditions

2. I agree that these Conditions are an enforceable contract between Cricket Australia and the person possessing, holding or using a Ticket, entering a Venue or attending a Match (**me or I**). In consideration of Cricket Australia providing me:

- (a) a Ticket to a Match;
- (b) the right to attend a Match now or a future Match; and/or
- (c) entry to a Venue,

I agree that I will fulfil and comply with, and cause each person under the age of 18 years of age (or otherwise incapable of giving consent) attending with me or for whom I purchase or provide a Ticket to be aware of, fulfil and comply with, these Conditions.

### Venue Entry & Requirements

3. I agree that entry to a Venue to attend a Match requires the presentation of a valid Ticket for that Match that is complete and not defaced or damaged in any way, and has not been purchased through a third party or unauthorized seller, for each person, regardless of age, and only allows the person holding that Ticket to attend the Match from the seat or area specified on the Ticket. If a Match is cancelled or curtailed for any reason (including due to adverse weather conditions), there is no obligation on Cricket Australia to reschedule that Match or, except as otherwise expressly provided in the Ticket Refund Policy, to offer any refund or other compensation.

4. I acknowledge that:

- (a) Cricket Australia reserves the right at its reasonable discretion, and with reasonable notice where practicable, to make alterations to the time, date or place of a Match and/or to substitute the seat or area indicated on a Ticket with another position. In the event of a material alteration, I may be entitled to a refund to be determined in accordance with the Ticket Refund Policy.
- (b) I am not guaranteed an uninterrupted and/or uninhibited view of a Match from the position provided, and no representation or warranty of any kind is given as to the content or duration of a Match.
- (c) Cricket Australia does not guarantee protection from the elements or weather from any seat (including any area(s) allocated for general admission) within the Venue and I acknowledge and accept that I am required to take appropriate care for my sun protection and hydration and for the sun protection and hydration of persons under my care.

5. I acknowledge that entry to the Venue is only permitted where I agree to be searched (including my bags, clothes or other possessions) on entry; and my continued presence in the Venue is only permitted for so long as I agree to be searched (including my bags, clothes or other possessions) whenever requested by an Authorised Person. If I refuse to be searched by an Authorised Person or I am found to have in my possession any prohibited or restricted items described in these Conditions, I may be removed from the Venue at the discretion of Cricket Australia or any other Authorised Person and without any refund or compensation of any kind.

### Ticket Refund Policy

6. These Conditions incorporate the Ticket Refund Policy. I acknowledge that I agree to comply with and be bound by the terms of the Ticket Refund Policy. I represent that I have viewed and accepted the terms of the Ticket Refund Policy and that I shall be deemed to have made any subsequent Ticket holder expressly aware of the Ticket Refund Policy and am responsible for ensuring that any subsequent Ticket holder complies with its terms.

### Venue Regulations

7. These Conditions incorporate the Venue Regulations. In agreeing to these Conditions, I agree to comply with and be bound by the applicable Venue Regulations. If I fail to comply with the applicable Venue Regulations, I may be refused entry to or evicted from the Venue. In the case of any conflict or ambiguity between any term(s) of these Conditions and any term(s) of any of the Venue Regulations, these Conditions will prevail.

### Child, Family and Concession Tickets

8. This section "*Child, Family and Concession Tickets*" applies only in respect of tickets purchased to Cricket Australia international matches scheduled to be played by the Australian senior cricket teams and including without limitation test matches, one-day and 20-over international matches (including Prime Minister's XI) scheduled to be played as part of Cricket Australia's official international cricket season (**International Matches**). **For the avoidance of doubt, section does not apply to men's or women's BBL, or Sheffield Shield matches. Please refer to the relevant men's BBL, women's BBL or Sheffield Shield team's policy on child, family and concession tickets for further information.**

9. Children aged 4 to 15 (inclusive) as at the day of the match are eligible to purchase a child ticket to International Matches. Children aged 3 and under as at the day of the International Match are entitled to enter the venue at no charge, however they must not occupy a seat in addition to the adult(s) who accompany them. If a child price ticket is not available for a certain category of ticket (for example, in respect of gold or platinum price categories) the concession price will apply to tickets for children aged 4 to 15 (inclusive).

10. A person must have the appropriate form of concession documentation to purchase a concession ticket. They must present the relevant concession documentation at the point of purchase (where requested) and upon entry to the venue. A second form of identification (e.g. drivers licence, Medicare card, or credit card) may be requested when purchasing or utilising a concession ticket to verify the concession entitlement. Patrons holding one of the following cards are eligible to purchase a ticket at the concession rate:

- (a) Department of Veterans' Affairs card, TPI or Department of Veterans' Affairs issued Pensioner Concession Card \*
- (b) Commonwealth Senior Health Care Card
- (c) Pensioner Concession Card (PCC) \*
- (d) Health Care Card (HCC) \*
- (e) Full time secondary or tertiary student cards \*\*

\* *Cardholders only (not their dependents listed on the card) are entitled to the concession price for a ticket.*

\*\* *Excluding student cards from institutions based outside of Australia.*

11. Cricket Australia supports the Companion Card program and agree to provide an admission ticket for the companion of the Companion Card cardholder at no charge when the cardholder's ticket is purchased at the same time. This program does not apply to purchases made online as Companion Card must be verified at time of purchase. The Companion Card program is applicable at all Venues where International Matches are held.

12. A family ticket consists of 2 adult tickets and 2 child tickets (see clause 9 for applicable age restrictions). Those individuals attending as a family do not need to be related to each other.

### Restrictions on Transfers and Re-sale

13. Subject to clause 14 below, I must not:

- (a) re-sell or offer for re-sale at a premium any Ticket to a Match (including via on-line auction or classified sites);
- (b) use any Ticket to a Match for advertising, promotional or other commercial purposes (including competitions, trade promotions or travel or hospitality packages) or to enhance the demand for other goods or services, in each case without the prior written consent of Cricket Australia; and/or
- (c) re-sell any Ticket to a Match to any person who will, or is likely to, re-sell any Ticket at a premium (including via on-line auction or classified sites) or use any Ticket to a Match for advertising, promotional or other commercial purposes (including competitions, trade promotions or travel or hospitality packages) or to enhance the demand for other goods or services,

in each case without the prior written consent of Cricket Australia. I am deemed to have made each subsequent Ticket holder expressly aware of the whole of these conditions and I am responsible for ensuring that any subsequent Ticket holder complies fully with these conditions.

14. A Ticket may only be resold for a premium via Cricket Australia's nominated ticket resale platform(s), and in any case such premium will be limited to 10% above the original purchase price of the Ticket. In respect of Tickets which have been purchased via Ticketek, the nominated ticket resale platform is Ticketek Marketplace (<https://marketplace.ticketek.com.au>).

### Scalping

15. Where a Ticket is offered for sale, sold, transferred, used or disposed of in breach of these Conditions or the terms of the Ticket (and any other Ticket for any Match at any Venue that was purchased by the person who has breached this condition), all the affected Tickets will be cancelled by Cricket Australia without notice and any Ticket holder seeking to use the Ticket may be refused admission to, or evicted from the Venue, by any Authorised Person without refund or compensation of any kind; and the person who has breached this condition must deliver up any and all Tickets in that person's possession at the request of an Authorised Person. In addition, the resale of Tickets in certain circumstances is governed by Ticket sales legislation and may attract criminal penalties.

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### Prohibited and Restricted Behaviour and Items

16. I acknowledge that I may not bring into or possess in the Venue:
- any article that is, or an Authorised Person considers or identifies as being, offensive, dangerous, hazardous and/or illegal or that may be used or that may be expected to be used as a weapon or a missile or that may compromise or otherwise interfere with the enjoyment, comfort or safety of (or pose a hazard to) any person or security at the Venue;
  - alcohol, glass, cans, firearms, weapons, fireworks, animals (other than guide dogs);
  - stadium horn (including without limitation, a vuvuzela or caxirola), loud hailer or similar device;
  - any camera tripods, monopods, or commercial digital video equipment; and/or
  - any mobile phones or smart phones (including iPhones, Androids, etc.) or photographic, video or sound recording equipment (including lenses and digital video equipment) for any purpose other than private, non-commercial and non-promotional purposes.
17. I must not enter the playing field at the Venue at any time without prior written consent from Cricket Australia and if I enter the playing field without such consent I acknowledge that I may be prosecuted.
18. I acknowledge that a person who is considered by an Authorised Person to be affected by the consumption of alcohol or drugs in any way may, in any Authorised Person's sole discretion, be refused entry to, or evicted from, the Venue. If I am refused admission to, or evicted from, the Venue by any Authorised Person because I am considered to be affected by the consumption of alcohol or drugs in any way, I will not be entitled to any refund or compensation of any kind.
19. I must comply with the law. I must not conduct myself in a way that results in Cricket Australia or any Authorised Person breaching the law. I will at all times comply with all instructions from any Authorised Person and all police officers and security officers. If I fail to comply with any instructions from an Authorised Person, police officer or security officer, I may be refused admission to, or be evicted from the Venue, by any Authorised Person, police officer or security officer without refund or compensation of any kind. I acknowledge that the failure to comply with an instruction may breach legislation and I may be subject to criminal penalties.
20. I must not hold myself out or otherwise promote myself or any good or service as being associated with Cricket Australia without prior written consent from Cricket Australia.
21. I will not:
- wear or otherwise display commercial, political, religious or offensive signage or logos;
  - engage in ambush marketing;
  - sell or distribute any goods or services or any other matter or thing;
  - collect money or orders from other person at the Venue for goods or services; and/or
  - distribute political, religious, advertising or promotional material,

in each case without the prior written consent of Cricket Australia. I acknowledge that the failure to comply with this condition may breach legislation and may attract criminal penalties.

22. I agree that I will not engage in any conduct (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify any other person (including players, match officials, other officials or spectators) on the basis of their race, religion, culture, colour, descent, nationality, ethnic origin, sex, gender, sexual orientation, disability, marital status and/or maternity status. I acknowledge that the failure to comply with this condition may result in the imposition of other sanctions (such as being banned from the Venue in the future) and possible further action including criminal prosecution. Further, if I fail to comply with this condition, I may be refused admission to, or evicted from, the Venue by any Authorised Person without refund or compensation of any kind; and I must deliver up any and all Tickets that I have in my possession at the request of an Authorised Person.
23. I must not do any of the following in or around the Venue:
- post, stick or place or attempt to post, stick or place any poster, placard, bill, banner, print, paper or any advertising material on any building structure, fence, tree or cordon without the prior written consent of Cricket Australia;
  - misuse, deface, damage, remove from the Venue or tamper with or attempt to misuse, deface, damage, remove from the Venue or tamper with any building, seat, chair, toilet, sink, table structure, vehicle, craft, truck, pipe, tap, tap fitting, conduit, electrical equipment, wiring or sign or excavate or cause to be excavated any part of the area used for any of the Matches or other activities at the Venue;
  - deposit litter, except in a receptacle provided for that purpose;
  - throw or attempt to throw any stone, bottle, projectile or other object;
  - disrupt, interrupt or behave in any manner that may disrupt or interrupt any of the Matches or other activities at the Venue, distract, hinder or interfere with a player, interfere with the comfort of other patrons on their enjoyment of any of the Matches or other activities at the Venue (as determined by Cricket Australia in its discretion);
  - disrupt, interrupt or behave in any manner that may disrupt or interrupt any accredited camera operator or other accredited broadcast personnel, accredited commentator or accredited media (including photographers on or off the field) or any other accredited official at the Venue;
  - use indecent or obscene language or threatening or insulting words, or otherwise behave in a threatening, abusive, riotous, indecent or insulting manner;
  - interfere with, obstruct or hinder Cricket Australia or its employees, agents or contractors in the exercise of their powers, functions or duties;
  - conduct public surveys or opinion polls, solicit money, donations or subscriptions from members of the public, without the written consent of Cricket Australia;
  - smoke in areas within or outside the Venue nominated as non-smoking; and/or
  - inflate, or cause to inflate, any balloon, beach ball, receptacle, device or structure without the prior written consent of Cricket Australia.
24. I must not:
- use any electronic device (including any smart phone, mobile phone, tablet, laptop computer or other kind of communication device) to engage in any online betting activities in relation to the result, progress, conduct or any other aspect of a Match taking place at the Venue, including but not limited to ball-by-ball spread betting and/or the use of betting exchanges;
  - use any electronic device (including any smart phone, mobile phone, tablet, laptop computer or other kind of communication device) to communicate or transmit any form of commentary, data or other material in relation to a Match taking place at the Venue for any commercial purposes (including sports betting or gambling); and/or
  - in any way, or seek to in any way, improperly influence by any means whatsoever the result, progress, conduct or any other aspect of any Match taking place at the Venue or offer to any third party any bribe or other reward to engage in such activities.

If I am suspected by an Authorised Person of acting or assisting someone acting in breach of this condition I am deemed to have unconditionally accepted and agreed that I will fully cooperate with any enquiries made by Cricket Australia, the International Cricket Council, official cricket authorities and any relevant police and crime prevention authorities (including by providing my name and address, an explanation for my suspicious conduct, and being photographed and/or filmed by an Authorised Person), for the purposes of any criminal investigations or other legal proceedings and/or in connection with any investigation into a potential breach of this condition or domestic or international cricket anti-corruption rules.

### Media and Recordings

25. I must not for anything other than private, non-commercial and non-promotional purposes:
- make any video or sound recording or take any photograph; or
  - sell, license or otherwise publish, disseminate or reproduce (or permit such), whether in whole or in part, any recordings taken or made inside the Venue (including, without limitation, photographs, video recordings, data recordings or sound recordings),
- without the prior written consent of Cricket Australia. If I make any video or sound recording, or take any photograph at or in relation to a Match (**Recording**), I agree that I:
- assign all copyright and all other intellectual property in any such Recording to Cricket Australia; and
  - consent to use by Cricket Australia of the Recording for any purpose in any media worldwide.
- Recordings must not be obscene, abusive, defamatory, offensive or threatening (as determined by Cricket Australia in its discretion).
26. I must not broadcast or narrowcast by any means whatsoever (including, without limitation, by way of mobile phone or smart phone, modem or other wireless device) any images, sounds, data, results or commentary of, or concerning, any part of a Match or other activities at the Venue without the prior written consent of Cricket Australia.
27. I acknowledge that Cricket Australia is the sole owner of the copyright and any other intellectual property rights of any nature whatsoever in and to any recordings of sound made or images taken within a Venue, including future rights to such recordings or to any works derived from such recordings that is not a video or sound recording or photograph taken for only private, non-commercial and non-promotional purposes. I unconditionally and irrevocably assign to Cricket Australia all rights, including copyright and other intellectual property rights, in any recordings of sound made or images taken by me within a Venue that is not a video or sound recording or photograph taken for only private, non-commercial and non-promotional purposes.
28. I consent to:
- the recording of my image, likeness and/or voice by any means (including but not limited to video, audio and visual recordings by television cameras and photographers) (together, the **Images**);
  - the use of the Images at the Venue, including display on vision screens throughout the Match; and
  - the commercial exploitation, throughout the world and on a perpetual basis, of the Images by any means by Cricket Australia and its commercial partners (including without limitation the International Cricket Council and any official sponsor, official supplier, broadcaster or licensee), all without compensation of any kind.

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### Risks, Waiver & Indemnity

29. I have read and understood each of the risks of attendance described below. I also understand that attending the Venue and a Match has inherent and obvious risks in addition to those described in the risk of attendance. I accept all of the risks of attendance and all inherent and obvious risks from attending the Venue and a Match. I voluntarily assume all of the risks involved in attending the Venue and a Match, whether or not described in these Conditions.

**The risks of attendance at a Match or Venue include (but are not limited to):**

- Collision with a cricket ball, person or other fixed or moving objects.
- Falling on the stairs, escalators, chairs or floors of the Venue because they are wet or damaged or have rubbish lying on them.
- The failure or unsuitability of facilities at the Venue (including grand-stands, fences and guard rails).
- Being exposed to the sun, rain, wind or storm without any protection from the elements.
- Acts of violence and other harmful acts (whether intentional or inadvertent) committed by persons attending the Venue or a Match.
- Being exposed to bright and flashing lights, fireworks and loud noises.

**By attending at a Match or Venue you are at risk of suffering (among other things):**

- Broken bones or joint or limb injury.
- Blackout or fainting.
- Burns, sunburns, cuts and abrasions.
- Damage to your clothes and personal equipment.

30. I acknowledge that attending the Venue and a Match may cause me personal injury, death or property damage as a result of which I may suffer loss of income (salary, wages, etc), financial loss or other forms of economic loss. I agree that I am solely responsible for any of these losses without being able to make or seek any recovery from Cricket Australia or any other Authorised Person. I release and indemnify Cricket Australia and the other Authorised Persons for any loss of income (salary, wages, etc), financial loss or other forms of economic loss that I may suffer or incur.

31. I am responsible for any damage I cause to anybody else, and any damage I cause to my property or to someone else's property. I indemnify Cricket Australia and the other Authorised Persons in respect of any liability or claim made against Cricket Australia or the other Authorised Persons as a consequence of, in relation to, or in any way arising out of my conduct or attendance at the Venue or the Match.

32. Cricket Australia and the other Authorised Persons acknowledge that each indemnity and exclusion of liability in this document is subject to any law which forbids that indemnity or exclusion of liability including the Australian Consumer Law (which forms part of the *Competition and Consumer Act 2010* (Cth)) and the Fair Trading Act (or similar legislation) of each State or Territory of Australia. Cricket Australia and the other Authorised Persons acknowledge that each indemnity and liability in this document is amended to the extent that any right under the Australian Consumer Law and the Fair Trading Act (or similar legislation) of each State or Territory of Australia cannot be excluded.

33. I acknowledge that where there is a breach of the Australian Consumer Law or the Fair Trading Act (or similar legislation) of each State or Territory of Australia by Cricket Australia or the other Authorised Persons in respect of which the exclusions or indemnities in this document are prohibited from applying, to the extent that it is reasonable, my rights to refund or any other compensation are limited to:

- (a) refund of the purchase price of the Tickets held by me that were or are affected by the breach; and/or
- (b) the provision of equivalent goods and services as those that were to be provided to me for the Tickets held by me that were or are affected by the breach.

### Restricted View Seating

34. A seat will be defined as restricted view if a minimum of 20% of the patron's view of the ground is impaired due to the position of the seats, or where an object is positioned in the line of sight of the ground (based on the height of an average adult) – for example, a handrail, speaker, camera, or venue infrastructure etc. Whether a seat is restricted view will be determined by Cricket Australia in its sole discretion.

### Miscellaneous

35. I assign, vest and transfer to Cricket Australia any fee, remuneration, commercial advantage or any other financial benefit whatsoever received from, or agreed to be received from, or permitted by, any person that is related to, or as a result of, my breach of any of the Conditions.

36. I acknowledge that Cricket Australia reserves the right to make amendments to the conditions in this document from time to time at Cricket Australia's sole discretion and without notice. A full copy of these ticket terms and conditions (as amended, if appropriate) are available on Cricket Australia's website [www.cricket.com.au](http://www.cricket.com.au) and from Cricket Australia on request.

37. I acknowledge that the conditions in this document and any dispute or claim arising out of or in connection with the conditions will be governed by and interpreted in accordance with the laws of Victoria, Australia. Any dispute arising from or in connection with the conditions in this document or my attendance at a Match or the Venue will be submitted to the non-exclusive jurisdiction of the courts of Victoria, Australia.

38. I acknowledge that Cricket Australia may use any personal information received by Cricket Australia from a Ticket agent (including but not limited to Ticketek and Ticketmaster) in accordance with the Cricket Australia Privacy Policy and the relevant Ticket agent's privacy policy, which can be viewed on the Cricket Australia website [www.cricket.com.au](http://www.cricket.com.au) and the relevant Ticket agent's website respectively. The Cricket Australia Privacy Policy details how Cricket Australia uses and discloses personal information, how a Ticket holder can access and/or correct their personal information and how a Ticket holder can make a complaint about Cricket Australia's use or disclosure of personal information.

39. I acknowledge that, without prejudice to, and without limiting, any other rights which Cricket Australia or any other Authorised Person may have, that if I contravene any of the Conditions (in the reasonable opinion of Cricket Australia and/or an Authorised Person) I may:

- (a) be refused entry to the Venue by an Authorised Person without any refund or compensation of any kind;
- (b) be ejected from the Venue by an Authorised Person without any refund or compensation of any kind;
- (c) have my Ticket confiscated and/or cancelled and any other Tickets held for any other Matches cancelled without refund or compensation of any kind;
- (d) have sanctions imposed against me, including but not limited to being banned, prohibited or disqualified from purchasing Tickets for, or entering into any Match or other function played, promoted or conducted:
  - (i) under the auspices of Cricket Australia (including, without limitation, any Test Match, One Day International Match, Twenty20 International Match or domestic 4-day, one-day or 20-over match, anywhere in Australia);
  - (ii) under the auspices of the International Cricket Council, any other member of the International Cricket Council; or
  - (iii) at the Venue; and/or
- (e) have legal action taken against me in connection with any contravention (including without limitation criminal prosecution).